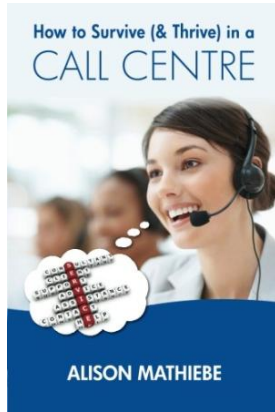


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## HOW TO SURVIVE ( THRIVE) IN A CALL CENTRE



Alison Mathiebe. Paperback. Book Condition: New. Paperback. 238 pages. Dimensions: 8.9in. x 6.0in. x 0.6in. Alison Mathiebe has written a book that is clear, concise and comes from evident practical experience. It is certain to boost the confidence and success of those just entering (or considering) the profession, and is a great go-to resource for established call centre agents. Brad Cleveland bradcleland. comblog Author, Call Center Management on Fast Forward (ICMI Press) How To Survive ( and Thrive) in a Call Centre...

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- Authored by Alison Mathiebe
- Released at -



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### Reviews

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*Complete guide! Its such a good go through. It is rally fascinating through reading period of time. Its been written in an extremely basic way and is particularly only after i finished reading through this publication through which really changed me, change the way i really believe.*  
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